



COVID-19 UPDATE – PLEASE READ FOR IMPORTANT CHANGES TO BUSINESS OPERATIONS.

As we all are living in a changed world due to this crazy and terrible virus, we are challenged with how to safely service our customers and keep our employees safe and healthy. We sincerely appreciate the support from our loyal customers and look forward to supporting each and every one of you in the unknown future. As we align with State guidelines, we will be making changes in how we service our customers.

Effective April 27, 2020, we will be limiting the access to the greenhouse for shopping. **A visit to the greenhouse will require an appointment.** You can email, text, or call to see what times are available. Please make sure when scheduling your appointment that you know what you are looking for as appointment times will be limited to ensure we can meet the needs of all customers who would like to visit the greenhouse.

We will have plenty of plant material available for orders; however, **we will require orders to be placed in advance for pick up or delivery.** We would appreciate **24 hour notice.** If you need just a few plants, please call us and we will have them ready for pickup within a reasonable amount of time.

If you have already placed a Spring order for pick up, we will contact you when the plants arrive and schedule a time for the pickup. We will do our best to accommodate all requests.

We will continue to make deliveries as orders are scheduled, utilizing social distancing with our drivers wearing masks and gloves.

Please make sure payment information has been called in to ensure a smooth process for pick up or delivery.

If you require large quantities or specialty items, we recommend you place your orders by a Friday to be available for pick up or delivery a week from the following Tuesday.

The Plant Ranch is committed to operating a safe environment for our customers and employees by following the CDC and State guidelines. We look forward to working with you and will do the very best we can to exceed your expectations during this unprecedented time.